

General Time (Diver, vehicle and operator)

Number of licence applications (driver new/renew;
vehicle new/renew; operator new/renew)

605

Total	Total Hours	Time per process (h:mm)	Hourly rate	cost per process
Business Support Officer	55:20	0:05	£16.10	£1.47
Licensing Officer	63:59	0:06	£25.78	£2.73
Licensing TL	109:25	0:10	£38.24	£6.92
Management	22:30	0:00	£50.05	£1.86
Total	251:14	0:24		£12.98