

Licence Type						
	Fee 2019/20	Total Processes	Applications Total	Cost Centre & GL Code	Proposed Fee 2020/21	Proposed Income 2020/21
Taxi and Private Hire Drivers						
Taxi Drivers Knowledge Test	£100.50	37	£3,718.50	H1104 K5213	£44.60	£1,650.18
Taxi Drivers Application and renewal	£383.55	66	£25,314.30	H1104 K5222	£454.69	£30,009.52
PH Drivers Knowledge Test	£25.47	40	£1,018.80	H1104 K5213	£24.82	£992.65
PH Drivers Application and renewal	£383.55	92	£35,286.60	H1104 K5222	£454.69	£41,831.45
Replacement Badge	£12.37	12	£148.44	H1104 K5224	£2.00	£23.94
Convert from PH Driver to Taxi Driver	£9.97	6	£59.82	H1104 K5222	£3.90	£23.38
Total		253	£65,546			£74,531.11

Driver new/renewals

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Support costs

Employee related expenditure	£ 1,450.00	
Transport Related Expenditure	£ 1,160.00	
Supplies & Services	£ 8,800.00	
Support Services	£ 13,990.00	(customer services recharges removed)
Total Support costs	£ 25,400.00	
support cost per process	£ 160.76	

Officer costs	Total Hours	process (h:mm)	Hourly Rate	cost per process
Customer Services	16:49:00	0:06	£18.76	£2.00
Business Support Officer - application	415:22	2:37	£16.10	£42.33
Business Support officer - amendment/changes/general	524:09	3:19	£16.10	£53.41
Licensing Officer - application	3:25	0:01	£25.78	£0.56
Licensing Officer - amendment/changes/general	297:15	1:52	£25.78	£48.50
Licensing TL - application	18:40	0:07	£38.24	£4.52
Licensing TL - amendment/changes/general	64:20	0:24	£38.24	£15.57
Management	5:40	0:02	£50.05	£1.80
Total	1345:40:00	8:24		£168.67

	Total tests	Total Hours	process (h:mm)	Hourly Rate	cost per process
Private Hire Knowledge Test	40				
Business Support Officer		20:35	0:30	£16.10	£8.28
Licensing Officer		24:10	0:36	£25.78	£15.58
Licensing TL		1:00	0:01	£38.24	£0.96
Management		0:00	0:00	£50.05	£0.00
Total			1:08		£24.82

	Total tests	Total Hours	process (h:mm)	Hourly Rate	cost per process
Hackney Carriage Knowledge Test	37				
Business Support Officer		26:35	0:43	£16.10	£11.57
Licensing Officer		46:40	1:15	£25.78	£32.52
Licensing TL		0:30	0:00	£38.24	£0.52
Management		0:00	0:00	£50.05	£0.00
Total			1:59		£44.60

	Total applications	Total Hours	Time per process (h:mm)	Hourly Rate	cost per process
Convert from Private Hire Driver to Hackney Carriage Driver	6				
Business Support Officer		0:55	0:09	£16.10	£2.46
Licensing Officer		0:00	0:00	£25.78	£0.00
Licensing TL		0:00	0	£38.24	£0.00
Management		0:00	0	£50.05	£0.00
Total					£2.46

	Total tests	Total Hours	Time per process (h:mm)	hourly	cost per process
Driver replacement badge	12				
Business Support Officer		0:25	0:02	£16.10	£0.56
Cost badge					£1.44
					£2.00