








## Local Council Tax Support Scheme (LCTSS) Survey 2019

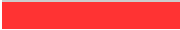



**1. Do you agree with updating the amounts used to calculate entitlement within the scheme? Financial modelling using the current year figures suggest this will cost an initial £2,500.00.**

						Response Percent	Response Total	
1	Strongly agree					0.00%	0	
2	Agree					50.00%	3	
3	Disagree					33.33%	2	
4	Strongly disagree					0.00%	0	
5	Don't know					16.67%	1	
<b>Analysis</b>	Mean:	2.83	Std. Deviation:	1.07	Satisfaction Rate:	45.83	answered	6
	Variance:	1.14	Std. Error:	0.44			skipped	2



**2. Do you agree with mirroring the disregards for income and capital for people affected by the London (Grenfell) and Manchester disasters?**

						Response Percent	Response Total	
1	Strongly agree					20.00%	1	
2	Agree					40.00%	2	
3	Disagree					20.00%	1	
4	Strongly disagree					0.00%	0	
5	Don't know					20.00%	1	
<b>Analysis</b>	Mean:	2.6	Std. Deviation:	1.36	Satisfaction Rate:	40	answered	5
	Variance:	1.84	Std. Error:	0.61			skipped	3

**3. Currently a person can receive help with 100% of their council tax, so they don't pay anything. Do you agree that all claimants should have to pay at least a certain fixed percentage of their council tax bill - for example 10%?**

						Response Percent	Response Total	
1	Strongly agree					40.00%	2	
2	Agree					20.00%	1	
3	Disagree					20.00%	1	
4	Strongly disagree					20.00%	1	
5	Don't know					0.00%	0	
<b>Analysis</b>	Mean:	2.2	Std. Deviation:	1.17	Satisfaction Rate:	30	answered	5
	Variance:	1.36	Std. Error:	0.52			skipped	3

#### 4. What impact would this change have on your household?

					Response Percent	Response Total
1	No impact				80.00%	4
2	Low impact				0.00%	0
3	Medium impact				0.00%	0
4	High impact				0.00%	0
5	Not sure				20.00%	1
<b>Analysis</b>	Mean:	1.8	Std. Deviation:	1.6	Satisfaction Rate:	20
	Variance:	2.56	Std. Error:	0.72		
					answered	5
					skipped	3

#### 5. Do you have any comments or suggestions for other savings or options that could be included in future reviews of our LCTS scheme?

			Response Percent	Response Total
1	Open-Ended Question		100.00%	2
1	05/10/2018 13:08 PM ID: 96021483	I would urge you to continue to pay full LCTS to those on JSA or ESA unless they have significant other income, because of the high cost of living in Guildford.		
2	16/10/2018 08:49 AM ID: 96862220	Yes, re-look at a local income tax for all working 18+ years		
			answered	2
			skipped	6