



# Who is North Downs Housing Limited (NDH)

North Downs Housing is a Company set up by Guildford Borough Council and is owned by Guildford Borough Council Holdings Limited.

North Downs Housing Limited is a separate legal entity managed by independent Directors.

# What is its purpose

- To offer a range of housing solutions to those living and working in Guildford
- To compliment Social and Affordable Housing already offered by Guildford Borough Council
- To generate returns for the General Fund



# What is NDH's relationship with GBC

Although a legal entity in its own right, NDH is owned by Guildford Borough Council Holdings, who in turn is owned by Guildford Borough Council

# Who are NDH's Directors

- Sarah Creedy (Chair)
- Gordon Jackson
- Mike Parsons
- Sue Reekie
- Angela Goodwin

# What are NDH's objectives

- ▶ Identify housing need in the borough of Guildford
- ▶ Increase provision for lower income households
- ▶ Generate a return for the General Fund
- ▶ Accelerate development of brownfield land in the borough of Guildford
- ▶ Deliver homes for rent & sale



# How is NDH currently operating

- Guildford Borough Council provides NDH with the money to purchase properties
- Guildford Borough Council acquires properties on NDH's behalf and provides other services under a Service Level Agreement
- NDH use other suppliers where it is cost effective to do so

# Progress to date

- ▶ NDH currently owns 49 Properties:
  - 24 Houses
  - 25 Flats
- ▶ The plan for the next five years is to acquire another 125 properties
- ▶ Current arrears as of 16/6/2020 are £3,000





# Next Steps 2020/21

- Finalise Service Plan
- Recruit resource to enable portfolio to grow
- Explore the potential to build





# Some feedback from those we housed



I moved from an awful ground floor flat with no heating, full of mould and dirt, to a beautiful house with heating. Although I had a poor credit score, North Downs gave me and my children a chance to be happy and we have never been happier, and my children's health has improved. Thank you so much



I could easily write an essay on how blessed I am to be a tenant of North Downs Housing, and how fabulous you and your team are. Exceptional service in every way, incredible team, amazing property

# Some feedback from those we housed



North Downs Housing have been supportive and genuine and have gone above and beyond to ensure my needs are met



The service is exceptional, I have received ongoing support in such a genuine way, they have been able to advise and support me with any questions or issues and have gone above and beyond to get me extra support in such a genuine, caring yet professional way



They have put measures in to safeguard and support me throughout any crisis.



Some more  
pictures of what  
we have  
purchased so far

